

J. Merritt Brown, Jr.

MG-Triton™ Client Support Manager



CURRENT RESPONSIBILITY

Jay is a client support manager with the Hartford office of Milliman. He joined the firm in 2003.

EXPERIENCE

Jay's primary responsibility is client support for the MG-Triton Traditional Life and Health Valuation systems. His duties include system installation and training, along with project scheduling and resource coordination for the Traditional Life and Health Teams. They also include coordination of the development and testing of custom enhancements for MG-Triton clients. Additionally, Jay is one of the lead developers for the MG-Triton Life Experience Study module. MG-Triton is a suite of systems that performs statutory, tax, GAAP, and embedded value valuation for Milliman consultants and more than 50 insurers worldwide. The systems are manufactured, distributed, and maintained by Milliman's life insurance practice.

Prior to joining Milliman, Jay spent four years with PricewaterhouseCoopers in a capacity similar to his current position at Milliman. As part of these responsibilities, Jay managed numerous MG-Triton implementations including those at Sun Life of Canada, American Memorial Life, Guardian Life, Thrivent Financial for Lutherans, and a series of ING installations. Additionally, he participated in user testing of the client software and conducted heuristic evaluations of proposed user interfaces.

Jay was also the primary consultant for MG-Triton statutory, tax, and GAAP valuation implementations at ReliaStar and Savings Bank Life Insurance Company of Connecticut (Vantislife), and an experience study for Fortis Family.

Jay's experience also includes 10 years in a number of roles at Phoenix where his responsibilities included project and staff management. Jay's technical responsibilities there included the modeling and testing of individual life and annuity policy administration systems, system and database design work for the unit value and policy value generators of the individual life administration system, design and coding of new Web-based sales illustration system, and senior technical advisor for PPGA distribution system. Prior to Phoenix, Jay spent three years with The Paul Revere Insurance Group in an actuarial student rotation, working on disability income product development and group insurance pricing and valuation. Jay also worked as a consultant to Preferred Healthcare, setting up their computer infrastructure and participating in the negotiation of point-of-service PPO agreements.



PRESENTATIONS AND PUBLICATIONS

Jay has published systems and computer science related articles in PricewaterhouseCoopers' *The Exchange* and the Society of Actuaries' *CompAct* newsletters, as well in the Conference Proceedings of the 18th Annual Computer Science Conference at Rensselaer at Hartford, where he was a presenter.

EDUCATION

- BA, Mathematics, College of the Holy Cross
- MS, Computer Science, Rensselaer Polytechnic Institute